



By purchasing a ticket or attending our events you agree to the following terms and conditions. Blakemere Events Ltd reserve the right to update our terms and conditions at any time, effective immediately upon posting on our website

Booking and Tickets

- The data and information presented on the pages on this website may not under any circumstances be resold or redistributed for compensation of any kind without prior written permission from the named organisations. You are entitled to use the information provided on this web site for your own personal private use. You may not use any data or information provided on this website in connection with any business or commercial undertaking. You are only entitled to use the information provided on this website in responsible ways and this information may not be used in any malicious, illegal or anti-social activity.
- In the event of a breach of this contract by the Blakemere Events Ltd we shall not be liable for any loss, damage, cost or expense arising out of the breach, which was not reasonably foreseeable by Blakemere Events Ltd at the date of this contract.
- Please note that the information available on this website, may be incomplete, out of date or incorrect. It is therefore essential that you verify all such information before taking any action in reliance upon it. It is a condition of us allowing you free access to the material on this website that you accept that the named organisations will not be liable for any action you take in reliance on the information held on this website.
- We cannot guarantee seating to this event for general admission ticket holders. Only Gold and Platinum tables have allocated seating. There is a seating area for general admission on a first come first served basis.
- Gold and Platinum ticket holders are entitled to unlimited mixers only while bottles are in play. Unlimited mixers will not be supplied for single/double purchased measures
- It is the responsibility of the ticket holder to check their tickets and booking confirmation and inform Blakemere Events Ltd of any error that need to be amended.
- Any changes to you booking will incur an administration fee.

Entertainment and Venue

- Blakemere Events Ltd reserves the right to refuse admission if in the reasonable opinion of Blakemere Events Ltd, admission to the event site might be a risk to the safety of the audience and/or affect the enjoyment of the audience and/or the running of the event, for example, if someone appears to be under the influence of drink and/or drugs and/or is acting aggressively.
- Strictly no illegal substances will be permitted into the event site, persons entering the event site may be searched as a condition of the event premises licence.

- This is an adult only event, no one under 18 is allowed into the event site due to licensing. We will operate Challenge 25 and therefore if you are lucky enough to look 25 or under you will be required to show proof of age before being admitted. It's against the law for an adult to buy or attempt to buy alcohol on behalf of someone under 18 and for someone under 18 to buy alcohol, attempt to buy alcohol or to be sold alcohol.
- You are NOT permitted to take alcohol or food into the event site, bag searches will be in operation.
- Food and drink will be available to purchase onsite from the catering barn and bar.
- No private sound systems will be permitted in the event site.
- There is disabled parking, there is no separate ticket for disabled patrons.
- No dogs will be allowed into the event site except for assistance dogs.
- It is against the law to smoke/vape in enclosed spaces, please observe the signage around the event site.
- Whilst every effort is made to ensure the entertainment advertised performs at the event, entry is for an event and not a specific artist/band. Blakemere Events Ltd reserves the right to change things without prior notice.
- Blakemere Events Ltd reserves the right to carry out photography and/or video recording at their events for publicity purposes and to reproduce images and footage on our website/social media platforms. By entering into this Agreement, you agree that Blakemere Events Ltd and any party authorised by Blakemere Events Ltd may use such images in perpetuity and in any format whatsoever. You further agree that copyright in these materials is owned by Blakemere Events Ltd.
- Blakemere presents Sounds of Ibiza is an outdoor event. We advise you to bring appropriate clothing and footwear.
- Parking will be available free of charge. Do not leave valuables on display.
- Last entry to the event site is strictly 1.5 hours after your chosen session begins.
- The event will contain lasers, strobes and flashing lights.
- We accept no responsibility for personal injury accidents or loss or damage to personal belongings while taking part in any activity either on the event site or car parks. Please note Sounds of Ibiza event is held on a grass field which in its nature is an uneven surface and although Blakemere Events Ltd have taken precautions they cannot be held responsible for personal injury accidents due to the uneven surface.

Refund Policy

- Tickets cannot be exchanged, refunded or returned and are none transferrable after purchase.
- Misplaced or lost tickets can be re-sent to the original purchaser, please contact our main office via email info@visitblakemere.co.uk, who can assist in finding the tickets.

Cancellation

- Blakemere Events Ltd reserve the right to cancel any of their events. A notice of cancellation will be posted on our website and emailed to ticket purchasers.

- In the unlikely event of the events being cancelled, refunds may be offered for tickets purchased. In these circumstances, ticket holders will need to apply for a refund within the specified time frame, set out in the cancellation notice. An administration fee will apply. Blakemere Events Ltd has no liability if it is prevented from, or delayed in, providing the event by a Force Majeure Event that is outside the reasonable control of Blakemere Events Ltd and includes any event due to natural causes including strikes, lock-down or other industrial disputes, act of God, pandemic, war, riot, civil commotion, compliance with any law or regulation, fire, flood or storm.
- Blakemere Events Ltd has no liability where it is frustrated in its ability to run the events, due to unviability, impossible method of performance, failure of source or supply for example due to a travel ban, or illegality such as in the circumstances of an outlaw or ban on events or associated activities.
- In the circumstances that an event has to be cancelled, Blakemere Events Ltd reserves the right to reschedule the event to an alternative date and/or location. A notice of postponement will be posted on our website and emailed to Ticket purchasers. Ticket purchasers will have their tickets transferred to the new date/location. If they do not wish to attend the event on the new date, they may apply for a refund within the specified timeframe in the postponement notice. An administration fee will apply for refund application.

Liability

- You are liable for any loss, damage, claim, expense, liability, actions, demands or proceedings, including personal injury arising in relation to or in connection with your own person, behaviour or personal property.
- Blakemere Events Ltd carries the necessary insurances against any liability for any damage or loss incurred as a direct result of a fault with their facilities, equipment or personnel that was reasonably within their control.
- These terms are governed by English Law and any dispute arising out of or in connection with these terms shall be subject to the exclusive jurisdiction of the English courts.